



Nursery Stock Guarantee Policy

Shrubs Trees Evergreens

Two Year 100% Guarantee Policy

Steins has carefully selected each and every plant for superior quality and performance. We are so confident in our trees, shrubs and evergreens, that we offer a 2 year guarantee. From the date of purchase, Steins will guarantee the **amount of money spent** on any tree, shrub, or evergreen that you purchase from Stein Gardens and Gifts. Please note, our selection of replacement plants (size, value, and availability) will change from time to time. As a result, we can only guarantee the amount of money spent. In addition, replacement of nursery stock is a one time event. **Replacement nursery stock is not guaranteed** regardless of type of plant selected. If the Nursery Stock Credit does not cover the entire value of the replacement plant we will guarantee the balance. If the replacement plant is selling for less than the balance on the Nursery Stock Credit, the balance will remain on the Nursery Stock Credit Card and can be used toward the purchase of another nursery stock item at anytime.

Policy Summary:

Simply bring the dead plant to Steins along with the Nursery Stock Guarantee printed by our register and a Nursery Stock Credit will be issued.

There are no cash refunds on dead nursery stock.

Steins will guarantee the amount of money spent one time - Replacement stock is not guaranteed.

The Nursery Stock Credit can be used for the same plant or any other variety of nursery stock. Nursery stock is defined as trees, shrubs, evergreens, roses, grasses, vines, and small fruits. Patio Tropics, annual flowers and perennials are not considered nursery stock.

Shrub Roses Rose Bushes Tree Roses

100% Guarantee Until November 1st Of The Year Purchased

Roses are not guaranteed over winter. Roses are included in all other terms of the nursery stock guarantee.

Please be patient, replacement stock is not guaranteed

Certain plants are very slow when leafing out so please be patient. If you scratch the bark and there is soft, bright green underneath, the chances are very good that it will leaf out and thrive. Please do not remove a plant from the ground if you are not certain it is dead. Some shrubs die back to the ground every year so please give it time to start new growth. Hydrangeas, privet, caryopteris and butterfly bush are examples of these type of shrubs. Some grasses will not show signs of new growth until June. Please be patient, replacement stock is not guaranteed. All nursery stock must be planted in the ground and cared for. Plants will not survive winter in a container. We are not responsible for deer, rabbit or any other animal damage. We are not responsible for any disease or insect damage. We reserve the right to refuse to honor the guarantee if the plant was obviously not cared for.

Extend Your Guarantee To 5 Years: 5 Years 100% Guarantee

Stein Gardens & Gifts will extend the 2 year Nursery Stock Guarantee to 5 years on any qualifying tree, shrub, evergreen, ornamental grass, vine, or small fruit if the qualifying plant is purchased in the same transaction as a 32 oz. bottle of Stein Strong Start plant fertilizer. The Stein Strong Start **must** be purchased on the same transaction, and appear on both the register sales receipt and the printed Nursery Stock Guarantee for the 5 year guarantee to be valid. Multiple plants may be purchased in conjunction with the Stein Strong Start in the same transaction and all will receive the 5 year guarantee as long as the plant meets the guarantee requirements. Roses, perennials, patio tropics and annuals are not considered nursery stock and are not covered by this guarantee.

Back side is some information to help you succeed.